Refer a Friend - Terms and Conditions

- The Parent Referral Scheme is open to current ILG parents or guardians with a child enrolled at an ILG nursery or school.
- To qualify, the new family must provide the referring parent's full name and email address at the initial enquiry stage. This should ideally be the email address the referring parent uses as their main contact with the nursery or school.
- The referral must be captured through the Digistorm enquiry form. The referral details should then transfer into the relevant system: Family for nurseries and iSAMS for schools.
- Both the referring family and the new joining family will receive £250 credit towards their fees once the referral has been validated and the new child has completed the required eligibility period.
- For new joining families, the £250 credit will be applied at the end of the child's first term, provided the relevant fees have been paid and the child remains enrolled.
- The existing referring family will receive their £250 fee credit at the same time as the new family, once the referral has been validated and the new child has completed their first term.
- The reward will be applied as a credit to the relevant parent fee account. It will not be paid as cash or transferred to a bank account.
- The referring parent must be a current ILG parent at the time the referral is made and when the reward is processed.
- The new family must not already be registered, enrolled, or in active admissions discussions with the nursery or school before the referral is made.
- Only one referral reward can be claimed per new family. If more than one current parent refers the same family, the reward will be applied to the first valid referral recorded.
- The referral credit cannot be used alongside any other referral offer, discount, bursary or promotional incentive, unless agreed by ILG.
- Referral rewards are subject to validation by the nursery manager, school admissions team and Finance. This will include checking the referring parent's details, the new child's start date, and confirmation that the eligibility period has been completed.
- If the new family leaves before the required eligibility period has been completed, no referral reward will be applied to either family.
- If either family has outstanding fees or account issues, ILG may delay or withhold the referral credit until the account has been reviewed by Finance.
- The referral credit has no cash value and cannot be refunded, exchanged, transferred to another family, or used for any purpose other than nursery or school fees.
- ILG reserves the right to amend, pause or withdraw the scheme at any time. Any referrals already validated before changes are made will still be honoured.
- ILG's decision on eligibility and reward processing is final.